



At Surepay, we prioritize the protection and transparent use of your personal data. Should you wish to withdraw your consent for any data processing activity previously consented to, kindly complete this form. Please note that we require your proof of identity to enable us to process your request.

It is important to also note that withdrawing consent does not invalidate the lawfulness of data processing conducted before the withdrawal. Additionally, certain services or features may become inaccessible after consent withdrawal.

1. Customer Information

First name:

Surname:

Account Number:

Email Address:

Phone Number:

Preferred Contact Method: Email ☐ SMS ☐ Phone ☐ Call ☐ Other:

2. Please indicate which consent(s) you wish to withdraw by selecting the relevant options below

- ☐ Receiving marketing and promotional materials
- ☐ Participation in customer satisfaction surveys
- ☐ Data sharing with third-party partners for non-essential services
- ☐ Automated decision-making or profiling for marketing purposes
- ☐ Other (please specify): _____

3. Customer Declaration

I confirm that I am the authorized account holder and wish to withdraw my consent for the selected service(s). I understand this may affect access to certain features and/or services, and that my request will be processed in accordance with the Bank's Data Protection Policy and applicable data protection laws.

Signature: Date:

In accordance with Surepay's Privacy Policy, you will receive a response to your request within 30 calendar days of us receiving this completed form and the necessary identification.

Kindly return the completed form to dpo@sure-pay.org